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Easy as...

3 services user guide

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MOTOROLA | C975

Ready for it.

User guides can be daunting things, can't they? Well, we've made this one as simple as possible. Let's go.

Your user guide is designed to do two things. First there's an explanation on how to use your new Motorola C975, so finding your way around the mobile will soon become second nature. Then there's an introduction to the wide range of services offered by **3** to make sure you get the best from them.

If all you want to do is power up and get going, that's fine. But if you want to know more about what you can do with **3**, you'll find it here.

Hutchison 3G UK Limited trading as **3** is a service provider and has provided the information in this user guide concerning what you might expect from **3** services. Motorola, Inc. is the manufacturer of the Motorola C975 mobile and has provided the information on its features and use set out in this user guide. Mobile information ©2004 Motorola, Inc. Please see section 11 for Motorola's safety and general information related to your mobile.

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11.1 Troubleshooting
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1 Getting set up

First things first.

There are a few simple things to do before you can use your new mobile. This section shows you how to install your SIM and battery and how to charge it up.

1.1 Installing the SIM card

1.2 Installing the memory card

1.3 Installing and charging the battery

1.5 Battery use

Installing the SIM card

How to get your own mobile number and other details onto your mobile.

Your SIM (subscriber identity module) contains your mobile number, service details and contacts, and must be inserted into your mobile.

If the SIM is removed then your mobile becomes unusable until a valid one is inserted.

The holder for your SIM is underneath the battery. Always disconnect the charger and other accessories from your mobile before inserting and removing your SIM.

Any reference to SIM within this user guide is referring to your SIM card.

Your **3** SIM can only be used in mobiles which are enabled for **3** services. Any attempt to use the SIM in other mobiles may result in serious damage to the SIM and may prevent you from being able to use it, including the making of emergency calls. If this happens, we are not responsible for any such damage or usage problems.

1. Slide the SIM with the gold plate facing down into the SIM card holder and the notch in the upper left corner.

2. Push the SIM card into the holder.

Installing the memory card

The memory card is not supplied with the mobile.

1. Lift open the memory card door and insert the memory card, ensure the gold plate facing down, then close the memory card door and pull it towards you

Installing and charging the battery

How to get your mobile charged up.

The battery is not fully charged when you buy your mobile. Before you can use your mobile you need to install and charge the battery as shown.

Your mobile is designed to be used only with Motorola Original™ batteries. We recommend that you store batteries in the protective case when not in use.

When you charge the battery, the battery level indicator in the top panel of your screen will show how much of the process is complete.

Your battery will perform at its best after several full charge and discharge cycles.

A battery that has not been used for a long period of time needs to be completely discharged by leaving the mobile turned on and then recharged 2 or 3 times before reaching full capacity.

1. Insert the battery under the tab at the top of the battery compartment.

2. Then push battery down into position.

3. Replace the battery cover and slide into place until it locks.

4. Plug in the travel charger with the release tab facing upwards on the mobile. Plug the charger into an electrical outlet.

When your mobile indicates on screen that the battery is fully charged (**Charge Complete**), press the release tab and remove the charger.

2 Your mobile explained

Your Motorola C975 can do a lot of things, so it makes sense for you to know your way around its navigation and controls.

Spend a few minutes familiarising yourself with your mobile's screen and icons now, and you'll be ready to explore all its features.

This section explains what all the icons and symbols mean, and shows you how to find your way around your mobile.

2.1 Getting to know your Motorola C975

2.3 Your mobile's start screen

2.5 Your mobile's keys and navigation

Getting to know your Motorola C975

Familiarise yourself with its features.

Camera

Earpiece

Left soft box
Displays a variety of prompts.

Screen

Left soft key
Activates the prompts displayed on screen in the left soft box.

Right soft box
Displays a variety of prompts.

Right soft key
Activates the prompts displayed on screen in the right soft box.

Video send key
To make video calls and view recent calls.

Triangle key
Access to Today on **3**, connecting you to a world of communications, information and entertainment

5-way Navigation key

End key (On/Off power)
To end calls and services.

Voice Send key
To make voice calls and view recent calls.

Keypad

Microphone

Menu key
Takes you to the main menu from the start screen. When it appears on other screens it gives you access to a submenu related to that particular feature

Volume keys

Speaker

Camera

Camera Light

Camera Key

Handsfree socket

Charger socket

USB connector socket

Your mobile's start screen

Your mobile's screen is divided into three basic screens: the Status bar, Start screen and the Prompt box.

1 Status bar

The status bar shows what operations are taking place and reminds you of battery and signal strength. This appears through all activity. The table opposite gives a brief explanation of the icons and their function.

2 The start screen

Your start screen in the central window displays four icons. Scrolling to them allows you to enter their features.

3 The prompt bar

The prompt bar displays various prompts in the soft boxes. These are activated by pressing the appropriate soft key under each one. This forms the majority of navigational activity.

Icon	Description
	Signal strength - indicates the strength of your mobile's connection with the network. Strong No signal You cannot make or answer calls when the 'no signal' indicator is displayed.
	Service - indicates when a packet switch connection is available to access **3** services and Multimedia messaging.
	Network - indicates whether your mobile is using the **3** video service area. When you leave the **3** video service area, your mobile roams onto the voice and picture network, or when abroad, onto another network.
	Active Line Indicator - indicates line 1 is active, active calls in progress and **Call forwarding** is activated.
	Message - indicates when you have a new message.
	Alert type - shows the current selected alert profile. From the start screen, scroll to select your preferred profile, eg, is **Loud**, is **Vibrate** and is **Silent**
	Battery level - indicates the amount of power left in your battery. The more bars visible, the greater the power. Full Empty

Your mobile's keys and navigation

There aren't a lot of buttons on your mobile, but they do a lot.

① Triangle key

This key is your one-touch access to **3** services and a world of communications, information and entertainment.

② Navigation key

This key acts like a joystick. Scrolling left, right, up and down allows you to scroll throughout the screen menus to names, numbers, features and services. It also becomes your directional control for games.

The navigation key can also change feature settings; edit text; and select an application by pressing the centre of the key.

③ Menu key

This key takes you to the main menu from the start screen. When it appears on other screens it gives you access to a submenu related to that particular feature.

④ Voice Send key

This key is used to make and answer voice calls and view recently dialled calls.

⑤ Video Send key

This key is used to make and answer video calls and view the recently dialled calls.

⑥ Soft keys

The left and right soft keys activate the prompts that appear in the soft boxes directly above them. These prompts change according to the screen content.

⑦ End key (On / Off power)

This key is used to turn your mobile on and off and to end calls and **3** services.

3 Get going

This section shows you how you can adjust various settings to make your mobile perform exactly as you like. It explains how to set the time and date, ringtunes and wallpapers, as well as showing the various ways of entering text available, plus a number of shortcuts.

3.1 Turning your mobile on and off

3.2 Setting the time and date

3.3 Choosing ringtune and alert profiles

3.4 Setting a wallpaper

3.5 Customising menus, wallpaper and the screen

3.6 General shortcuts

3.7 Choosing a text entry method

3.8 Text entry shortcuts

Turning your mobile on and off

Ensure that your SIM is in your mobile and the battery is charged.

To turn your mobile on...

- Press and hold (On / Off power) until the screen lights up.

To turn your mobile off...

- Press and hold (On / Off power) until the power turns off. There may be some delay while the mobile powers down. Do not re-power the mobile during this time.

The term 'press and hold' is equivalent to a key press time of approximately 3 seconds.

Setting the time and date

You'll need to set the time and date before you can use your Calendar and other functions. Once you've done so, it will also help increase the speed of **3** services.

- Press
- Scroll to and press
- Scroll to **Initial Setup** and press
- At **Time and Date** press
- At **Time** press **CHANGE**
- Scroll up or down and left and right to change the time
- Press **OK**
- Scroll to date and press **CHANGE** (twice)
- Scroll up or down and left and right to change the day / month / year
- Press **OK**

Alternatively, you can enter the time and date using the keypad.

Choosing ringtune and alert profiles

Your mobile will ring or vibrate to notify you of an incoming call, message or event. This ring is called an 'alert'.

- Scroll to
- At **Style** press **CHANGE**
- Scroll to your preferred ring style **Loud** / **Soft** / **Vibrate** / **Vib & Ring** / **Silent** and press

To change ringtune profiles...

- Scroll to **Loud** / **Soft** / **Vibrate** / **Vib & Ring** / **Silent Detail** and press
- Scroll to **Ring Volume** / **3 phone number**/ **3 additional line** / **Text Msgs** / **Voicemail** / **Alarms** / **Key Volume** and press **CHANGE** to choose your preferred feature and press

Setting a wallpaper

You can change the background image (wallpaper) on the mobile's start screen.

- Press
- Scroll to and press
- At **Personalise** press
- Scroll to **Wallpaper** and press
- At **Picture** scroll left or right to select your preferred wallpaper

As you scroll, you will see the wallpaper on your mobile screen

- Scroll to **Layout** and press **CHANGE**
- Scroll to **Centre** / **Title** / **Fit-to-screen** for image layout on the screen and press

Customising menus, wallpaper and the screen

There are many ways in which you can make your mobile unique.

- Press
- Scroll to and press
- At **Personalise** press

You can change the settings for the following features...

Home Screen - change the features linked to the right soft key and 5-way **Navigation key** in the start screen.

Main Menu - choose the Icon view or List view. Also reorder the 12 items on the main menu.

Skin - choose a different colour scheme for your mobile screen.

Greeting - add a greeting to appear every time your mobile is switched on.

Wallpaper - select your mobile screen's background image and layout. Take a picture and use it as wallpaper, or download one from **3** services. See page 3.4 for how to set a wallpaper.

Screen Saver - select your mobile display's screensaver image and layout.

Quick Dial - change your Quick Dial numbers.

General shortcuts

Use the chart below as a guide for general navigation shortcuts and key functions.

Button	Function
	3 services. Also, to return to the services screen from any screen.
	This key takes you to the main menu from the start screen. When it appears on other screens it gives you access to submenu items related to that particular feature.
	This key acts like a joystick. It allows you to scroll throughout the screen menus to names, numbers, features and services. It also becomes your directional control for games.
	To make and answer a voice or video call as well as to view recently dialled voice and video calls.
	To end all services, including a call, or browsing **3** services.
	From the start screen-links to useful functions including **Take Photo**, **Make Video**, **View Calendar** etc.
SWAP	During a call - press **SWAP** to view your **Contacts**, **Messages**, **Browser**, **Calendar**, **Multimedia**, and make a **New Call**.
	To lock and unlock your keypad.
	To display your phone number.
	Volume control.

Choosing a text entry method

While writing a message, entering contact details, appointments etc, you will need to select an appropriate text entry method. The default text entry method is multitap.

TAP (multitap)

Use the keypad to enter letters, numbers, symbols, and other characters with the TAP method. Press any number key repeatedly to cycle through available characters.

If you do not press a key for 2 seconds, the character in the block cursor is accepted and the cursor moves to the next position. Scroll left or right to move the cursor to the left or right in a text message.

The first character of each sentence is capitalised unless you manually change it by scrolling down while the letter is highlighted in the block cursor.

iTAP (predictive text)

iTAP is a predictive text entry method that lets you enter a word using one key press per letter. Alternative word combinations are shown next to your keypad letter and new words at the bottom of the screen. To select the word combination scroll up, to select another word scroll left and press . These word choices update with each key.

Entry Method	Description
TAP (multitap) Abc	You press each key as many times as needed to display the character you want to enter (eg for C press 3 times).
Numeric 123	Enter only the number that appears on each key.
Symbol @%	Enter symbols only.
iTAP (predictive text) Abc	Let the handset predict each word as you enter it, then choose the word from the list.

Text entry shortcuts

Use the chart below as a guide for entering numbers, letters, symbols, spaces and other characters.

Key	Function
	Moves the cursor left or right, up or down.
	When editing, switches between TAP (multitap) Abc, numeric 123, symbol @%, and iTAP (predictive text) Abc.
	Switches between upper case Abc, caps lock ABC and lower case abc.
	Inserts a space.
(3 sec)	Inserts a new line.
	Deletes one character to the left.
(3 Sec)	Deletes the entire text.
	To insert contact details, quick note, picture, sound, copy, cut and paste text, and many more.

4 Today on 3

3 brings you a whole world of communication, information and entertainment services. You can ask for directions within major cities, get the latest news, keep up to date with Premier League footie action, play games and much, much more.

This section is your guided tour of that world.

Check three.co.uk for the latest updates to this user guide.

4.1 Today on **3**
4.2 Using Today on **3**
4.3 Getting to know the services screen
4.4 The service icons
4.7 Tunes & Pix
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4.27 Setting your favourite locations
4.28 Using Quick Map
4.29 Using My Nearest
4.30 Viewing the latest news
4.31 Setting up a financial portfolio

Today on 3

It's where you get the latest on **3** every day laid out on one screen, ready for you to check it out.

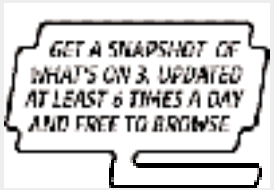
One press of and you're straight into Today on **3** – the fastest way to find exactly what's new in the world of **3**.

Today on **3** brings you the pick of the day's video, audio and text stories on one scrolling screen. With a few clicks, you're straight into the story.

In the morning, you get the latest news, sports and entertainment stories.

Later in the day, dip in and find everything from MTV news and tomorrow's weather to the latest mobile games and ringtunes.

And you're one click away from the full menu of **3**'s great services.



Using Today on 3

Today on **3** is the first screen you will see after pressing . It brings you the pick of the day's video, audio and text stories. The content is updated throughout the day, seven days a week.

- Press
- Scroll to your preferred service home page eg, Football

This will take you to the Football home page.

or

- Scroll to your preferred story image / headline

This will take you to the story.

To select the Services screen...

- Select
- Scroll to your preferred service icon, eg

To return to Today on 3 from any page...

- Press

Getting to know the services screen

A whole range of amazing services laid out as a series of icons.

You can also select [ ] at the top of the Today on **3** screen, where you'll find colourful icons like these.

Each icon represents a **3** service you can select. You can scroll through the services screen by pressing the Navigation key down. When you are within a service, you can move between pages by pressing left and right on the Navigation key.

When you reach the bottom left icon of the mobile's services screen, the next three icons will appear. This is repeated until all remaining icons have been displayed.

There are two ways to download and play clips:

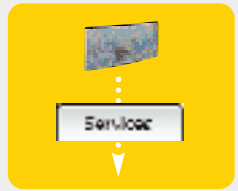
Quickplay is a faster way of watching videos. The video won't be stored on your mobile. This is available on some **3** services, eg News and Top Shelf.

Save & Play content is downloaded and stored on your mobile.

To return to the Today on 3 screen from any browser page, press [ ].

The service icons

These service icons provide quick access to the home page of each service.



Weather

Watch and listen to the national forecast every day and find out whether the brolly or the sunblock is required.

Music

Keep up with the kings and queens of pop, rock and R'n'B with all the latest videos and reviews. Let MTV and Zane Lowe entertain you.

Catch Pete Tong's Fast Trax for the latest from the dance scene.

Football

Catch up on the latest Barclays Premiership and UEFA Champions League action in 'Video Action'. See selected goals, highlights and previews. Get live score updates minutes after the ball hits the back of the net. Take a trip down memory lane and relive those golden moments from the Premiership archive, updated weekly.

Comedy

Watch the funniest impressions from the Decoy Farm and award-winning Aardman animations, plus rib-tickling classic scenes from Monty Python and French and Saunders.

Movies

See the box office charts - excerpts from the top ten movies of the week, updated weekly.

Find out the new releases and the best movies of the week in Pick of the week.

Showbiz

Get the latest on who's who in the land of A-list celebrities. Showbiz latest gossip and news supplied by APTN will give you plenty to talk about.

The service icons

More of the services you can get on **3**...

News

Keep up to date with the breaking stories from Reuters and ITN. Watch ITN Headlines, updated regularly throughout the day.

There's in-depth coverage of the day's biggest event in 'Special Report', updated once a day and a round-up of the highs and lows from the City every morning in 'Business News' (only available Monday to Friday).

Sport

Sport on **3** just got better. You can now access video action, scores, updates and reviews across the world of sport covering football, tennis, golf, Formula 1, rugby and athletics. Brought direct to your mobile through **3**'s new sports partner, Sky Sports.

Tunes & Pix

Stand out from the crowd. Transform your mobile with original ringtunes and imaginative screen wallpaper designs.

Games

Seriously good gaming. Download and play to test your mind and reflexes with everything from fast-paced shoot-'em-ups to retro action and classic word brainteasers.

Horoscopes

Want to see what your future holds? Find out with weekly and monthly horoscopes from celebrity astrologer Claire Petulengro. Claire combines ancient Romany wisdom with a dynamic modern approach to astrology, so make sure you don't miss her predictions for the days ahead.

Find

Business Finder

With around 2 million British businesses in the **3** Business Finder, you should find what you're looking for.

My Nearest

Find what you want, when you want it. Whether it's the nearest bank, pub or restaurant, results arrive as an easy to read colour map. You can also get the address and telephone number.

Quick Map

Unfamiliar surroundings? **3** will help you find your place. Call up a Quick Map of your current or any other location in Britain, then zoom in or out for more details.

Many services are updated regularly. Check out our timetable on **three.co.uk** for more information.

Note: Some of these services may not be available in the voice & picture service area.

For details, see 'Stuff you can't do without'.

A to B

Find out how to get from A to anywhere within easy walking distance. Enter the 'from' and 'to' addresses and get a full pedestrian map with directions or a detailed route plan, using language and landmarks you're familiar with.

Finance

Keep track of the latest market movements, check share prices and review UK indices. Use the portfolio tool to track your shares and (hopefully!) calculate your profits.

Alerts

If it's important to you get an alert. From knowing when your team scores to whether you've just won the lottery.

Mail

As long as your friends have got suitable mobiles or email access, you can send mail containing any combination of photos, audio, short video clips and text.

E-Cards

Have more fun with your messages with these exclusive cartoons and slideshows. Send special greetings and jokes for any occasion, or just to say 'Hello'.

Top Shelf

Slideshows and videos from Playboy, Mayfair, Escort, MenOnly, Club International and Mens World. Top Shelf is only available to customers over the age of 18 and a PIN number is required.

Travel

3 has teamed up with Lastminute.com to bring you a booking service for flights, hotels and holidays. My trains provides live arrival and departure information as well as timetables.

My 3

It's your way to find out where your account stands or buy a top-up. Wherever you are, you can check what you've got left to spend that month or make sure you've got more by buying a top-up or add-on via your mobile. You can also view recent bills.

True identity!

Downloading a ringtune

Get the sound that says it's your mobile that's going off.

To access...

- Press
- At press
- At press
- At **3 Tunes & Pix** press
- Scroll to **Ringtunes** and press

To download a new ringtune...

- Scroll to your preferred style of ringtune and press to see the list of available ringtunes
- Scroll to your preferred ringtune and press
- Scroll to **Buy ringtune** and press
- Press **STORE**
- Scroll to **Apply as ringtune** and press
- At **3 phone number** press

To set the downloaded ringtune, see page 3.3.

Bang on.

Accessing Music

Watch a video on your mobile.

- Press
- Select
- Scroll to and press
- Scroll to **MUSIC VIDEOS** and press
- Scroll to your preferred singer / band and press

To view the clip without downloading...

- At **Quickplay** press

To save the clip and watch...

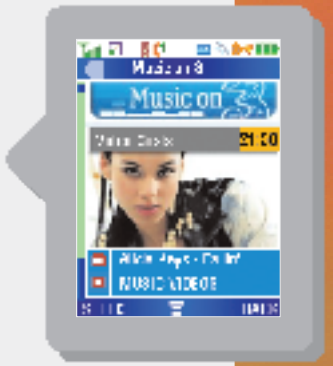
- Scroll to **Save & play** and press

Once the download is completed, it will automatically play.

- Press **STORE** to save the clip
- At **Store only** press
- Press **OK**

To play a video clip...

- Scroll to
- At **Videos** press
- Scroll to your preferred video clip
- Press **PLAY**



The next level.

ATARI SIMBA INDUSTRIES SUMEA

Finding a game

Download a game to your mobile. Pick anything from fast-paced shoot-'em-ups to classic brainteasers.

- Press
- At press
- Scroll to and press
- Scroll to your preferred game and press

Your mobile will display a brief description of the game.

- Scroll to **Download Game** and press
- Press **Yes**

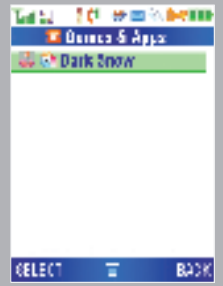
Each game has specific information about what constitutes a single play of that game. Check the game information page for your game.

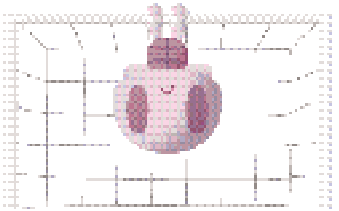
Playing a game

Play a game you have already downloaded.

- Press
- Scroll to and press
- Scroll to your preferred game and press

Your game will automatically play.





Have it!

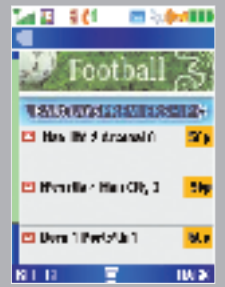
SKY SPORTS

BARCLAYS PREMIERSHIP

Accessing football services

Get the latest news, match reports, live scores and video clips, with Barclays Premiership and UEFA Champions League goal action.

- Press
- At press
- Scroll to and press



Choosing goal alerts for a team means that you will receive alerts for all goals, half-time and full-time scores for all matches that your team plays in.

You can also keep up to date with the latest news from your favourite football club with our news alerts service. Only available for Premier League, English Division 1, Rangers and Celtic.

You can choose to receive video alerts for full-time highlights from all Premiership matches in which your team is playing for the 2004 / 2005 season.

How to set goal alerts for your football team

To alert you to goals, half-time and full-time results and match highlights. You can only get these alerts once you've initially set up your alerts.

- Press
- At press
- Scroll to and press
- Scroll to **Alerts** and press
- Scroll to your preferred league or division and press
- Scroll to your preferred team and press
- Scroll to your preferred alert type check box and press
- Scroll to **Subscribe** and press

Your mobile will display **You have successfully subscribed to the Football:**

- At **Done** press to confirm your alert

Downloading and storing match highlights from an alert

If you set up a video alert for your favourite Premiership team, **3** will send you a text message containing a link to the full-time match highlights.

- Press **MESSAGES**
- Scroll to **Message Inbox** and press
- Scroll to your preferred alert message and press
- Press
- Scroll to **Go To** and press

Your mobile will display match results.

To watch full screen during playback of a video clip press

- Scroll to your preferred match result and press

To view the clip without downloading...

- At **Quickplay** press

To save the clip and watch...

- Scroll to **Save & play** and press

Once the download is completed, it will automatically play.

- Press **STORE** to save the clip
- At **Store only** press
- Press **OK**

To play a video clip...

- Scroll to
- At **Videos** press
- Scroll to your preferred video clip
- Press **PLAY**

Laughing gear.

Accessing comedy

How to have a laugh whenever you feel the need.

- Press
- At press
- Scroll to and press
- Scroll to your preferred category and press
- Select your preferred video clip and press

To view the clip without downloading...

- At **Quickplay** press

To save the clip and watch...

- Scroll to **Save & play** and press

Once the download is completed, it will automatically play.

- Press **STORE** to save the clip
- At **Store only** press
- Press **OK**

To play a video clip...

- Scroll to
- At **Videos** press
- Scroll to your preferred video clip
- Press **PLAY**

Other useful services

Setting your favourite locations

We recommend that you set your favourite locations upfront. This will save you from having to enter them each time you use the service. So whenever you use Quick Map, Find or A to B, your favourite locations will appear in a drop down menu.

- Press
- At press
- Scroll to and press
- Scroll to **Set my locations** and press
- Scroll to **Add location** and press
- At the query box press
- Enter your preferred postcode or address. Ensure that each line of the address is separated by a comma, eg, Baker Street, London, and press
- Scroll to **Add** and press
- Scroll to the address you entered and press
- Scroll to **Rename** and press
- Scroll to the query box and press
- Enter the name for the preferred location, eg, **home**, and press
- Scroll to **Done** and press
- Scroll to **Done** below **About my locations** and press

A maximum of 5 favourite locations can be stored.

Using Quick Map

View a map of where you are now – or another location.

© crown copyright 2003

- Press
- At press
- Scroll to and press

You have two options to select a location:

Option 1

- At **My locations** press
- Scroll to your preferred location and press

Option 2

- Scroll to the query box and press
- Enter your preferred postcode or address. Ensure that each line of the address is separated by a comma, eg, Baker Street, London, and press
- Scroll to **Find** and press

A map showing the area you are in will be displayed.

Select an icon to use it:

Zoom in and out

Pan up and down

Pan right and left

As with all maps, when using a map supplied by 3, please take due care and attention when in the car, walking along the street, or crossing the road.

Using My Nearest

Find a bank, restaurant, florist, or whatever you need, wherever you are.
This example shows how to find your nearest florist.

- Press
- At press
- Scroll to and press
- At **My Nearest** press
- Scroll to **Florists** and press

You have two options to select a location...

Option 1

- At **My locations** press
- Scroll to your preferred location and press

Option 2

- Scroll to the query box and press
- Enter your preferred postcode or address. Ensure that each line of the address is separated by a comma, eg Baker Street, London, and press
- Scroll to **Find** and press

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A map showing the area you have selected will be displayed and your zoom out icon will be highlighted.

Viewing the latest news

Keep up to date with news as it breaks.

- Press
- At press
- At press
- Scroll to your preferred news clip and press

To view the clip without downloading...

- At **Quickplay** press

To save the clip and watch...

- Scroll to **Save & play** and press

Once the download is completed, it will automatically play.

- Press **STORE** to save the clip
- At **Store only** press
- Press **OK**

To play a video clip...

- Scroll to
- At **Videos** press
- Scroll to your preferred video clip
- Press **PLAY**

To view more news...

- Scroll to **World / National / Oddly Enough** and press

To set up a Lotto alert...

- Scroll to **Lotto** and press
- Scroll to **Set this alert** and press

Setting up a financial portfolio

How to keep track of your stocks and shares.

- Press
- At [ ] press
- Scroll to and press
- Scroll to **Finance Page** and press
- Scroll to **My Portfolios** and press

Your mobile will display **You currently have no Portfolio, would you like to set one up?**

- Scroll to **Proceed** and press
- At the query box press
- Enter the name of your portfolio
- Scroll to **Submit** and press
- At **My Portfolios** press
- At your portfolio name press to add shares, rename, or delete a portfolio

5 Calls

Right. Let's get some basic functions sorted out.

Making and receiving calls is as easy as you'd expect. But there's also a number of useful 3 services that will make it easier for you to manage your calls. Grouptalk, Caller ID, Call Divert... take a look at the list below for the complete picture.

5.1 Making and receiving a voice call

5.2 Making and receiving a video call

5.3 Making a call from Contacts or recent calls list

5.4 Grouptalk

5.5 Caller ID

5.6 Diverting incoming voice / video calls and faxes

Making and receiving a voice call

The basics...

- To make a voice call...
  - Enter the number including the full area code

  To delete a digit press **DELETE**.
  - Press
  - Press to finish the call
- To answer a voice call...
  - Press
  - Press to finish the call
- To reject the call...
  - Press
- To put on hold or mute...
  - Press
  - Scroll to **HOLD** / **Mute**
- To de-activate hold or mute...
  - Press **RESUME** / **UNMUTE**
- To activate or de-activate the external speaker...
  - Press **SPEAKER**

Making and receiving a video call

How to speak face to face on a mobile.

- Make a video call...
  - Enter the number including the area code

  To delete a digit press **DELETE**.
  - Press to make the call
  - Press to finish the call
- To answer a video call...
  - Press to answer the call
  - Press to finish the call
- To block your image from your mobile...
  - At **CAMERA OFF**
- To block the sound...
  - Scroll to and press **MUTE AUDIO**
- To show image away from you...
  - Scroll to and press **EXT. VIEW**

Making a call from Contacts or recent calls list

Saves time typing in the number.

From your Contacts...

- Scroll to
- Key in the first letter of your contact and then scroll to your preferred contact
- Press to make a voice call
- Press to make a video call
- Press to finish the call

From your recent calls list...

- Press
- At press
- Scroll to **Received Calls** or **Dialled Calls** and press
- Scroll to your preferred contact
- Press to make a voice call
- Press to make a video call
- Press to finish the call

Alternatively, shortcut to the **Dialled Calls** list by pressing from the start screen.

Grouptalk

You can talk to up to 5 other people simultaneously.

To make the call...

- Enter the first person's number
- Press
- Enter the second person's number
- Press

To switch to Grouptalk, when there are 2 or more calls connected...

- Press **LINK**
- Repeat to link up to five callers simultaneously
- Press to finish the call

To activate or de the external spea

- Press **SPEAKER**

Caller ID

Handy if you don't want the person you're calling to know it's you.

- Enter the contact number
- Press
- Scroll to **Hide ID** and press
- Press to make a voice call
- Press to finish the call

Diverting incoming voice / video calls and faxes

When you don't want to take calls, but you want to hear what your callers have to say.

- Press
- Scroll to and press
- Scroll to **Call Divert** and press
- At **Voice Calls** press
- At **Divert:** scroll left to **All Calls** / **If Unavailable**
- Scroll to **To** and press
- Press **DELETE** and enter the forwarding number
- Press **OK**
- Press **DONE**

Video calls can only be diverted to a video number.

You can divert all your incoming voice / video calls and faxes to another number (such as to your **Voicemail**) or divert them only when your mobile is busy, out of coverage or unavailable.

To set the default to **Voicemail** number, delete the divert number you entered and press **Browse** and then select **Voicemail**. Ensure **Divert** is select to **Off**.

6 Contacts

Your Motorola C975 gives you a great way to keep in touch with friends and colleagues. Contacts lets you find their details whenever you want – wherever you are.

The next few pages show you how to create and manage your contacts and store them according to what type they are – home, work, mobile number, email address and so on.

6.1 Storing a contact
6.2 Editing a contact
6.3 Searching and deleting a contact
6.4 Copying contact(s) between mobile and SIM

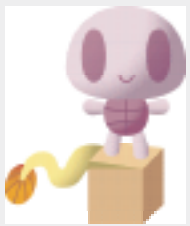
Storing a contact

Contacts gives you quick access to names, numbers and email addresses.

To store a contact...

- Enter the contact number including the full area code or mobile code
- Press **STORE**
- Scroll to each relevant field and press ⭘ to add, select or change details
- When details have been entered press **OK**
- Scroll to **More**: to add an additional mobile number and email address
- Press **DONE** to store the contact

To add an image to a contact stored on your mobile memory, you first need to take a picture. See page 7.1 for details.

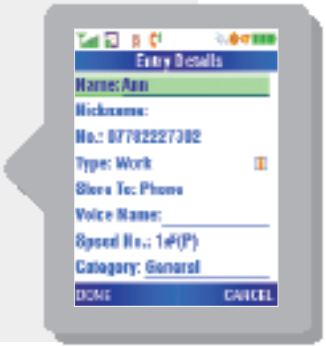


Editing a contact

It's easy to keep up to date with changes to your contacts' details.

To edit a contact...

- Scroll to
- Scroll to the contact you want to edit and press **VIEW**
- Press **EDIT**
- Scroll to the relevant fields to edit and press ⭘
- Edit the details
- Press **OK** or ⭘ to confirm details
- Press **DONE** to store the changed contact



Searching and deleting a contact

You can access your contact in a matter of seconds.

To search for a contact...

- Scroll to
- Enter the first letter of the name of the contact
- Scroll to your preferred contact

To delete a contact...

- Press
- Scroll to **Delete** and press
- Press **YES** to confirm deletion

Copy contact(s) between mobile and SIM

You can copy all contact details at once between your mobile and SIM. Also you can copy a contact detail between your mobile and SIM (so if you upgrade your mobile you can take your contacts with you). You can also copy from SIM to mobile.

To copy all contacts...

- Scroll to
- Press
- Scroll to **Copy** and press
- Scroll to **All to SIM / Phone** and press
- Select **Merge / Overwrite** and press

To copy a single contact...

- Scroll to
- Scroll to your preferred contact
- Press
- Scroll to **Copy** and press
- At **Entries** press
- Scroll to **To: SIM Card / Phone Memory**
- Press **DONE**

Contacts stored in the mobile will have next to the name. Those stored on the SIM card will have .

7 Media Centre

Your Motorola C975 is more than just a mobile. It's also a camera – for photos and video – and a way to play music, too.

The next few pages show you how to take pics and video clips and store them – and how to play different kinds of music files.

7.1 Taking a photo

7.2 Making a video clip

7.3 Viewing and deleting a photo / video

7.4 Playing an audio clip

Taking a photo

You can take and store a library of photos on your mobile.

- Press the right-hand side of the mobile
- Press **CAPTURE**
- Press **OPTIONS**
- Scroll to **Store Only** and press

or

- Scroll to **Apply as Wallpaper** and press

or

- Scroll to **Apply as Screen Saver** and press

or

- Scroll to **Apply as Contact Entry** and press

Scroll left to view your own image and right to view your subject. Scroll up or down to pan and zoom.

Making a video clip

You can send up to a 10-second video clip.

- Press **QUICK MENU**
- At **Make Video** press
- Press **CAPTURE**
- Press **OPTIONS** / **STORE**
- Scroll to **Store Only** and press

Scroll left to view your own image and right to view your subject. Scroll up or down to pan and zoom.

Viewing and delete a photo / video

You can delete media files to create more space on your mobile.

To view a photo / video from start screen...

- Scroll to
- Scroll to **Pictures** and press
- or
- At **Videos** press
- Scroll to the preferred picture / video
- Press **VIEW** (pictures) / **PLAY** (videos)

To delete a photo / video...

- Scroll to the preferred picture / video
- Press
- Scroll to **Delete** and press

To watch full screen during playback of a video clip press .

Playing an audio clip

You can download music from your PC to your mobile and listen to your favourite tunes. Your mobile plays the following types of files: MP3, Window's media (version 9) and WAV.

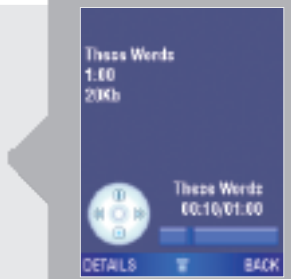
- Press **QUICK MENU**
- Scroll to **Listen to Music** and press

To listen to an audio clip...

- Scroll to the audio file you wish to listen to and press **PLAY**
- Use to pause, fast forward, stop, or rewind the audio clip

To delete an audio file...

- Scroll to your chosen audio file and press
- Scroll to **Delete** and press



To play a new song while the current one is playing...

- Press **BACK**
- Scroll to the audio file you wish to listen to and press **PLAY**
- Scroll to left or right to move between audio clips

8 Mail & Messaging

You can send and receive emails and manage all your mail in one place with 3's Mail service. This also lets you access and retrieve your voicemail, email and faxmail either by using the email application on your mobile, browsing in (using the Triangle key), or by phoning in from your mobile. However you want to do it, there's a way.

8.1 Setting up and listening to your Voicemail
8.2 Setting up your Videomail
8.3 Creating and sending a text message
8.4 Addressing a message using Contacts
8.5 Setting up your email username
8.6 Configuring your email profile
8.7 Capturing and sending a photo / video as a multimedia message
8.8 Creating and sending emails - direct
8.9 Setting up your POP3 email account
8.10 Browsing into Mail
8.11 Viewing your mobile's messages inbox

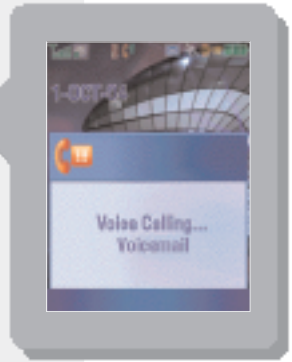
Setting up and listening to your Voicemail

Choose your PIN and record a greeting by calling in from your mobile.

- Press 1 and hold

Once connected to 3, follow the voice prompt.

- Choose a new 4-digit PIN and press #
- Confirm your new PIN and press #
- Then you'll be asked to record your name. Your recorded name will be used to identify messages you send to other 3 subscribers
- Say your name clearly and press #
- You will then be asked to record a personal greeting that callers will hear when they reach your mailbox
- Say your greeting clearly and press #
- Press to end the call



To listen to your mail...

- Press 1 and hold
- Press to end the call

Once your voicemail is set up, you can access your Mail from any mobile by calling 07782 333 123 or +447782 333 123 when calling from abroad, and enter your 3 mobile number (eg 07XXX XXX XXX) and your new 4-digit PIN.

Setting up your Videomail

Videomail is an answer-phone service for video calling. It's like voicemail – you can record a video greeting from your mobile. You will first need to setup your voicemail.

- Press 1 and hold
- Once connected to Videomail, you will be prompted to record a video greeting that callers will see when they reach your mailbox
- Record your greeting and press # to finish your recording
- Press to end the call

To view your videomail...

- Press 1 and hold

If you have any Videomail, it will automatically play.

- Press to end the call

You can access your Videomail from your mobile by video calling +447782 333 123 when calling from abroad. This service is only available in countries where video call facility is available.

Creating and sending a text message

It's one of the key ways to stay in contact.

- Press **MESSAGES**
- At **Create Message** press
- At **New Text Message** press
- Enter message and press **SEND TO**
- At **New Number** press
- Enter the number and press **OK**
- Scroll to the number your entered and press **SEND**

  - or
    - Scroll to your preferred contact details and press
    - Press **SEND**

You can send your text message to more than one person. To do this, select or enter a second or third person's contact details. Then press **SEND**.

Addressing a message using Contacts

This is a shortcut to sending a text / video message.

- Scroll to
- Enter the first letter of the contact
- Scroll to the preferred contact and press
- Scroll to **Send Message** and press
- Scroll to **New Text Message** / **New Multimedia Message** and press
- Enter message and press **SEND**

Setting up your email username

Once you have chosen a username, you need to set up email settings on your mobile. After this you can start sending and receiving emails on it.

- Press
- Scroll to and press
- Scroll to **Enter Username** and select a username, eg, johnsmith

If the username has already been taken, enter another one. Try adding a number

Once your username, eg johnsmith, is accepted, your email address will be johnsmith@3mail.com

- Scroll to **Done** and press
- At **Yes** press

We recommend you choose your username carefully as it is an important element of your Mail service.

Mail home
Mail
Before using Mail you need to set up a Username eg 'johnsmith'. Once it is accepted, your email address will be username@3mail.com - eg 'johnsmith@3mail.com'
Enter Username
SELECT
BACK

Configuring your email profile

Once you have chosen a username, you need to set up email settings on your mobile. After this you can start sending and receiving emails on it.

- Press **MESSAGES**
- Scroll to **Email Msgs** and press
- Press **Setup**
- Scroll to **Account Setting** and press **CHANGE**
- At **New Entry** press

To create and receive mail on your mobile email application, you must select **Name**, **User ID**, **Password** and **Return address**.

Mandatory information - things you need to set up...

Setting	Description
Account Name	Enter 3mail.
Name	Enter the name that you want to appear on outgoing emails.
User ID	Enter your 3 mobile number in international format without plus (+) eg 447XXX XXX XXX.
Password	Enter your 4-digit PIN - same as voicemail.
Return Address	Enter your full email address - eg johnsmith@3mail.com

When entering **User ID** and **Password**, make sure that you have selected Number mode. To do this, press until appears above the text box.

Capturing and sending a photo / video as a multimedia message

You can record up to 10 seconds of video and send it as a video message to a mobile number or any email address.

To send a photo / video...

- Press **QUICK MENU**
- At **Take Photo / Make Video** press
- Press **CAPTURE**
- Press **OPTIONS / STORE**
- At **Send in Message** press
- At **Multimedia message** press
- Enter your message and press **SEND TO**

To address the message...

- At **New Number / Email Address** press
- Enter the number / email address and press **OK**

- Scroll to the number / email address your entered and press **SEND**

or

- Scroll to your preferred contact details and press
- Press **SEND**

You can send your message to more than one person. To do this, select or enter a second or third person's contact details. Then press **SEND**.

Creating and sending emails – direct

How to use the email application on your mobile.

To create a email from the start screen...

- Press **MESSAGES**
- At **Create Message** press
- Scroll to **New Email** and press
- At **Msg:** enter the message text and press **OK**
- At **To:** enter contact email address and press **OK**

or

- Press **CONTACTS**
- Scroll to the your preferred email address and press
- Press **OK** (twice)
- Press **SEND**

To attach a file...

- Scroll to **Attachment** and press
- Scroll to **Picture / Sounds / Video** and press
- Scroll to the file and press
- Press **BACK**
- Press **SEND**

Setting up your POP3 email account

You can collect emails stored in your other email accounts on your mobile, once you have completed the configuration to access them.

- Press
- At [Services] press
- Scroll to and press
- Scroll to [Mail] press
- Scroll to **Setting** and press
- Scroll to **Manage other mail** and press
- Scroll to **Add new account** and press

Enter details of the other email accounts (information is provided by your email / internet service provider).

Once you have set up details of your other accounts, you can collect mail from those accounts by selecting **Check for new mail** from the **Mail home page**.

Not all email services have a POP3 facility.

Browsing into Mail

From the **3** browser, you can view emails and headers of voicemails and faxmails. You can also create and send new emails.

- Press
- At [Services] press
- Scroll to and press

From the browser you can...

- Create and send email messages
- View email, voicemail and faxmail in your inbox
- View sent, draft and trash folders
- Create and manage personal folders
- View, add and manage Contacts
- Print mail to any fax machine

9 Extra features & Security

Your Motorola C975 has a bunch of useful extra features, including a Calendar with alarms to remind you of specific appointments, and a way to lock your mobile.

9.1 Storing an appointment

9.2 Setting alarms

9.3 Setting the SIM PIN code

9.4 Locking your mobile

Storing an appointment

Now you need never miss an appointment again.

- Press **QUICK MENU**
- Scroll to **View Calendar** and press
- Scroll to your preferred date
- Press **New**
- At **Event** press
- At **Title** enter the title of the appointment and press **OK**
- At **Start** enter the time using the keypad and scroll left to minutes
- Press **OK**
- At **Duration** press
- Scroll to your preferred duration and press
- At **Repeat** press
- Scroll to your preferred option and press
- At press
- Scroll to your preferred option and press
- Press **DONE**

A flag will appear on the bottom right-hand side of the day to indicate that an appointment has been stored.

Setting alarms

You can use the Time function as an alarm clock – It's ideal for regular alarms you don't want to include in your Calendar or To do list. You can set up to three alarms.

Set your alarm...

- Press
- Scroll to and press
- Scroll to **Alarm Clock** and press
- At **New Alarm** press
- Enter **Name**, **Time** and **Alert** and press
- Press **Done**

To turn off the alarm...

- Select **DISABLE**

To silence an alarm before it goes off...

- Press **SNOOZE** / **DISABLE**

Setting the SIM PIN code

Your PIN (Personal Identification Number) code protects the information stored on your SIM.

- Press
- Scroll to and press
- Scroll to and press
- Scroll to **SIM PIN** and press **CHANGE**
- At **On** press
- At **Verify your SIM PIN code**, enter default SIM PIN (default PIN is 0000) and press **OK**
- Scroll to **New Passwords** and press
- Scroll to **SIM PIN** and press **CHANGE**
- Enter current SIM PIN code (default PIN is 0000)
- Press **OK**
- Enter your new SIM PIN code (eg 1234)
- Press **OK**
- Re-enter new SIM PIN code
- Press **OK**

If you enter your PIN incorrectly three times in a row, the USIM will be blocked. Call 3 Customer Services on 0870 7330 333 for help with unlocking your USIM.

When the PIN is activated, the handset will ask for the PIN every time it is turned on. Someone who doesn't know the PIN can't use it.

Locking your mobile

You can lock your mobile whenever you like to stop anyone else from using it, or you can set it to lock every time you turn it off.

- Press
- Scroll to and press
- Scroll to and press
- At **Phone Lock** press **SELECT**
- At **Lock Now / Automatic Lock** press **SELECT**

The screen will prompt you to **Verify Unlock Code**, enter code (default code is 1234).

- Press **OK**

To change the unlock code...

- Scroll to **New Passwords** and **SELECT**
- At **Unlock Code** press **CHANGE**
- Enter the current unlock code (default code is 1234)
- Press **OK**
- Enter your new unlock code (eg 1234)
- Press **OK**
- Re-enter new unlock code
- Press **OK**

If you change the default code (000000) and then can't remember it, you'll need to send your mobile to Motorola, who will unlock it.

10 Motorola Health & Safety Information

The information in this section gives you detailed guidelines on how to use your mobile as safely as possible.

A message from Motorola your mobile manufacturer

IMPORTANT INFORMATION ON SAFE AND EFFICIENT OPERATION. READ THIS INFORMATION BEFORE USING YOUR PHONE.

The information provided in this document supercede the general safety information in user guides published prior to 1 December 2002.

Exposure to Radio Frequency (RF) Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

Your Motorola phone is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

Operational Precautions

To assure optimal phone performance and make sure human exposure to RF energy is within the guidelines set forth in the relevant standards, always adhere to the following procedures:

External Antenna Care

Use only the supplied or Motorola-approved replacement antenna. Unauthorised antennas, modifications, or attachments could damage the phone.

Do NOT hold the external antenna when the phone is IN USE. Holding the external antenna affects call quality and may cause the phone to operate at a higher power level than needed. In addition, use of unauthorised antennas may result in non-compliance with the local regulatory requirements in your country.

Phone Operation

When placing or receiving a phone call, hold your phone as you would a wireline telephone.

Body-Worn Operation

To maintain compliance with RF energy exposure guidelines, if you wear a phone on your body when transmitting, always place the phone in a Motorola-supplied or approved clip, holder, holster, case, or body harness for this phone, if available. Use of accessories not approved by Motorola may exceed RF energy exposure guidelines. If you do not use one of the body-worn accessories approved or supplied by Motorola, and are not using the phone held in the normal use position, ensure the phone and its antenna are at least 1 inch (2.5 centimetres) from your body when transmitting.

Data Operation

When using any data feature of the phone, with or without an accessory cable, position the phone and its antenna at least 1 inch (2.5 centimetres) from your body.

Approved Accessories

Use of accessories not approved by Motorola, including but not limited to batteries and antenna, may cause your phone to exceed RF energy exposure guidelines. For a list of approved Motorola accessories, visit our website at www.Motorola.com

RF Energy Interference / Compatibility

Note: Nearly every electronic device is susceptible to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your phone may cause interference.

A message from Motorola your mobile manufacturer

Facilities

Turn off your phone in any facility where posted notices instruct you to do so. These facilities may include hospitals or healthcare facilities that may be using equipment that is sensitive to external RF energy.

Aircraft

When instructed to do so, turn off your phone when on board an aircraft. Any use of a phone must be in accordance with applicable regulations per airline crew instructions.

Medical Devices

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (15 centimetres) be maintained between a handheld wireless phone and a pacemaker.

Persons with pacemakers should:

- ALWAYS keep the phone more than 6 inches (15 centimetres) from your pacemaker when the phone is turned ON.
- NOT carry the phone in the breast pocket.
- Use the ear opposite the pacemaker to minimise the potential for interference.
- Turn OFF the phone immediately if you have any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your GP may be able to assist you in obtaining this information.

Use While Driving

Check the laws and regulations on the use of phones in the area where you drive. Always obey them.

When using your phone while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Operational Warnings

For Vehicles With an Air Bag

Do not place a phone in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a phone is placed in the air bag deployment area and the air bag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

Potentially Explosive Atmospheres

Turn off your phone prior to entering any area with a potentially explosive atmosphere, unless it is a phone type especially qualified for use in such areas and certified as 'Intrinsically Safe'. Do not remove, install, or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

Note: The areas with potentially explosive atmospheres, referred to above, include fuelling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Areas with potentially explosive atmospheres are often but not always posted.

Blasting Caps and Areas

To avoid possible interference with blasting operations, turn OFF your phone when you are near electrical blasting caps, in a blasting area, or in areas posted 'Turn off electronic devices'. Obey all signs and instructions.

Batteries

Batteries can cause property damage and / or bodily injury such as burns if a conductive material such as jewellery, keys, or beaded chains touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, bag, or other container with metal objects. **Use only Motorola original batteries and chargers.**

Your battery or phone may contain symbols, defined as follows:

Symbol	Definition
	Important safety information will follow.
	Your battery or phone should not be disposed of in a fire.
	Your battery or phone may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Your battery or phone should not be thrown in the trash.
	Your phone contains an internal lithium ion battery.

Seizures / Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to blinking lights, such as when watching television or playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your doctor before playing video games on your phone or enabling a blinking lights feature on your phone. (The blinking-light feature is not available on all products.)

Parents should monitor their children's use of video game or other features that incorporate blinking lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation.

To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a blinking-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

Repetitive Motion Injuries

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body.

Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after play, stop playing and see a doctor.

A message from Motorola your mobile manufacturer

European Union Directives Conformance Statement

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- All other relevant EU Directives

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (the R&TTE Directive) at www.motorola.com/rtte - to find your DoC, enter the product Approval Number from your product's label in the 'Search' bar on the website.

Specific Absorption Rate Data

This model phone meets international standards for exposure to radio waves

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organisations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. Under the guidelines for your phone model, the SAR limit is 2.0 W/kg.[1] Tests for SAR are conducted in accordance with CENELEC[2] testing procedures using standard operating positions with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the phone.

Before a phone model is available for sale to the public, it is tested to confirm compliance with the guidelines. The tests are performed in positions that conform to a uniform testing methodology determined by an expert standards body. The highest SAR value for this model phone when tested for use at the ear is: Head (10g) = 0.88 W/kg.[3]

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

1 The SAR limit recommended by international guidelines (ICNIRP) for mobile phones used by the public is 2.0 watts/kilogram (W/kg) averaged over ten grams of tissue. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements.

2 CENELEC is a European Union standards body.

3 Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

11 Troubleshooting, Index & Useful Numbers

Facing a problem? Use this section to track down what's wrong - and correct it...

11.1 Troubleshooting

11.3 Index

11.5 Useful Numbers

Troubleshooting

You can also find help on your mobile.

Problem	Solution
Your mobile doesn't turn on.	The battery level indicator should have at least one bar showing . If it doesn't, recharge your battery. (See pages 1.3-4).
You can't make calls.	The signal strength indicator should have at least one bar showing . If it doesn't, move to an area with a stronger signal.
You can't hear others on your mobile.	While on a call, press the top of the volume control key on the side of your mobile.
The other person can't hear you.	Your mobile may be muted. Press **Unmute** if necessary to unmute the mobile. Also, make sure your mobile's microphone is not covered.
The mobile has been damaged, dropped, or got wet. Or you used a non-Motorola battery charger.	Dropping your mobile, getting it wet or using a non-Motorola battery charger can damage the mobile. The mobile's limited warranty does not cover damage caused from using non-Motorola original accessories. See the Care3 booklet for more details.
Your mobile has been lost or stolen.	Report a lost or stolen mobile to the police and to 3 Customer Services on 0870 7330 333. Calls to this number are charged at the national rate.
You pressed but nothing happened.	Make sure you press and hold until the screen appears and you hear an audible alert (this could take a couple of seconds). If nothing happens, check that the battery is charged. (See pages 1.3-4)
The display says: **SIM Blocked**	Call 3 Customer Services on 0870 7330 333 to obtain the PIN unblocking (PUK) code.
The mobile doesn't ring.	If you see on the screen, then the ringer is on Audio. (See page 3.3). The ringer may also be set to **Silent**.

Problem	Solution
The mobile rings even though the **Silent** or **Vibrate** alert profile has been selected.	The ringer may be set to play a tone even though your mobile is set to a Silent alert profile. (See page 3.3).
You tried to make a call and heard an alternating high / low tone.	Your call did not reach the network. You may have called the number too soon after turning your mobile on. The signal strength indicator should have at least one bar showing . If it doesn't, move to an area with a stronger signal.
You cannot make / answer calls.	Check that your mobile's screen shows enough signal strength. Make sure you're clear of electrical or radio interference, and obstructions such as bridges, parking garages or tall buildings. Your mobile may also have the Call Barring feature turned on. If you know the unlock code, you can change this setting in the security menu. Check your SIM is installed and working.
Your mobile has poor reception and drops calls.	Make sure you have a signal . Stay clear of any obstructions such as bridges, parking garages or tall buildings.
You want to see your most recently made and answered calls.	To see the most recent calls you made or answered, open the recent calls lists. (See page 5.3).

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Useful Numbers

Problem	Mobile	Other Mobiles
3 Customer Services	333	0870 7330 333
Mail (Voicemail, Email and Faxmail)	123	07782 333 123
ThreePay top-up	444	0870 7330 444
Directory enquiries	118 333	118 333
International directory enquiries	118 313	118 333
Disabled & elderly enquiries	195	
Emergency calls*	999	999

*112 is the international standard emergency number from your mobile.

Contact Centre

3 Customer Services
Hutchison 3G UK Ltd
P.O. Box No 333
Hemel Hempstead
HP2 7YW

Email: **customer.services@3mail.com**
Website: **three.co.uk** Fax: **0870 7330 334**
For customers with contracts, calls to **333** are free from your mobile while **0870** numbers are charged at your national rate.
For ThreePay customers, calls to **444** are free but **333** and **0870** numbers are charged from your inclusive voice minutes allowance or at your national rate.

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